

10/24/2000

Steve Solomon
The Greenspan Co./Adjusters International

Thank you again for the assistance in helping us settle our claim with our insurance company after the loss of our home 7/25/99.

Having your company put together our personal property inventory in such an organized and simple fashion allowed myself and my family to deal with other things that were more important.

Yourself and your company have been both straightforward and honest. You've been willing to negotiate, been available when we have called and have gone the extra mile for us.

Again - thanks

Phillip & Jenny Guindain
& Family