Debbie and Mike Turner P.O. Box 26266 N Scottsdale Road Scottsdale AZ 85255

August 19, 2008

Josh Scott
The Greenspan Co./Adjusters International
428 South Gilbert Road, Suite 106-3
Gilbert, AZ 85296

Dear Mr. Scott

I would like to take this opportunity to thank you and your team at The Greenspan Company / Adjusters International for all of your hard work in settling my loss.

After speaking with Sean Kaider we began to realize it was our responsibility to present our claim to the insurance company. As all of our items were completely burned away we obviously faced the long arduous task of listing every item in our home. After trying to think of every single item in just one room we realized we needed your help. The tools and resources you used to put together our inventory clearly had a dramatic impact on our claim and we thank you for your diligence.

Should I ever know anyone unfortunate enough to go through a loss I will not hesitate to recommend the team at The Greenspan Co. / Adjusters International. Again, thank you so much for all your hard work and dedication in assisting us with our claim.

Very truly yours,

Debbie and Mike Turner