

August 31, 2015

The Greenspan Co./Adjusters International  
400 Oyster Point Blvd. #519  
South San Francisco, CA 94080

Dear Mr. Migdal, and Mr. Scott,

On January 26, 2015, we lost our home to a fire. We initially thought Farmers Insurance would take care of us; after all, we'd been paying our premiums for years, we knew our agent well and we never had a claim.

We were mortified when Farmers Insurance initially tried denying our claim. We quickly realized we were in over our heads and needed professional help. When we met Gregg Clifford, he promised The Greenspan Co./Adjusters International would represent our best interests and would fight for us. We immediately felt relief that an entire organization was there for us.

Gregg introduced us to Eric Metz, who reviewed our policy and argued our case to Farmers Insurance. Despite Farmers Insurance initially refusing to change their denial, Eric never backed down and eventually got Farmers Insurance to overturn their denial, which was based on a misunderstanding they had of their open policy. Eric also got Farmers Insurance to pay our policy limits of \$458,000.00. There's no way we could have gone from \$0 to \$458,000.00 on our own.

With the experience, professionalism and resources The Greenspan Co./Adjusters International brings to the table, we'd highly recommend them to anyone who has suffered any type of loss as we did. Thank you again for everything.

Andrei Spiridon

559-331-8536

