

February 18, 2013

The Greenspan Company / Adjusters International
400 Oyster Point Blvd, # 519
S. San Francisco, CA 94080

Mr. Migdal & Mr. Scott:

On May 2, 2011, I watched my home and personal belongings be destroyed by fire. I was worried about how I was to going to deal with everything, let alone my insurance company. I thought my insurance company would take care of me, to treat me great and pay me enough to rebuild my home and replace my things, like advertising says. However, after briefly dealing with Nationwide Insurance, I realized that was not going to happen. From that moment, I decided two things; I needed help and I wasn't going to be victimized by my insurance company.

When I first met Kyle Hensiek of The Greenspan Company / Adjusters International, he told me your company would be my advocate and would deliver a fair and equitable settlement. Kyle made me feel like I was in great hands and I felt relieved someone would help me through this.

After Kyle introduced me to your lead adjuster Eric Metz and your personal property inventory manager Jenny Schultz, Eric started making things happen.

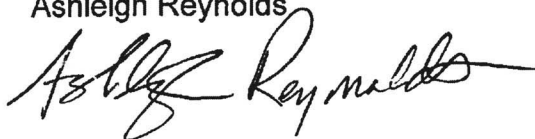
Nationwide tried paying me \$144,810 for the damages to my home. Eric diligently and methodically got Nationwide to settle my claim for \$225,486.

Nationwide then tried to settle my personal property claim for \$131,552. Again, Eric proceeded to grind them down by taking issue with every part of their work product. In the end, The Greenspan Company / Adjusters International work product Eric and Jenny put together got me \$252,939.

The Greenspan Co. / Adjusters International delivered on its promise. If you don't want to be a victim of your insurance company, please hire them. I'm very grateful I did.

Sincerely,

Ashleigh Reynolds

A handwritten signature in black ink that reads "Ashleigh Reynolds". The signature is written in a cursive, flowing style with a long horizontal stroke at the end.