

6 - 15 - 1988

*The Greenspan Company
3600 Wilshire Blvd.
Los Angeles, Ca. 90010*

Dear Shelly,

we like to thank You so very much for getting our insurance claim settled in such a professional and successful way.

In all the time it took, You have shown consideration, kindness and great support.

Looking back, we are grateful for Mr. Elkmans quick response the morning after the blaze.

We are glad to recommend the Greenspan Company and its fine staff to anyone in the same difficult position as we were.

Thank You.

Sincerely

Ute Qualmann