

RJ Associates

Executive Search

and Management

Consultants

January 27, 1995

Mr. Don Schulman The Greenspan Company 3600 Wilshire Blvd. Los Angeles, CA 90010

Dear Don,

Now that life, and our home, have returned to normal, we want to thank you for all of your efforts on our behalf. You were accessible, answered every question we ever put to you, were prompt in delivering service, and professional every step of the way.

All of your assistance made it possible for us to focus on the earthquake repairs while we left the rest to you. Your positive attitude helped us through many uncertainties and unknowns. Thank you again for the great service.

Sincerely,

Ronald and Judith Fischer

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