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March 3, 2007

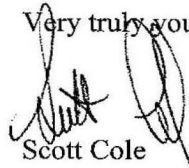
The Greenspan Co./Adjusters International  
400 Oyster Point Blvd., Suite 519  
South San Francisco, CA 94080

Please accept our sincerest thanks for your outstanding work in settling our insurance claim. My mother-in-law's residence suffered a severe fire and was extensively damaged last year. We were overwhelmed with addressing her medical needs as well as the intrusive demands of Allstate Insurance Company. We knew right away that we would need professional help in handling the insurance claim. We were very fortunate to have found your firm. We are lucky that we were able to get you and your contents inventory staff to work on our behalf to handle our insurance claim.

You kept us in the loop throughout the entire process. We were appreciative of the hard work you did in securing a fair settlement that was much more than what Allstate initially offered to pay. We were able to re-build the house the way we wanted – not the way Allstate wanted us to build it; meaning to a sub-standard condition. We were very happy that you were also able to secure all the depreciation on the building as well as contents claim.

You looked out for us at every step. We really appreciate your hard work and diligence. The fee we paid of approximately \$35,000.00 was well spent. We highly recommend you and your firm. If you ever need a reference, please feel free to have your client contact me directly.

Very truly yours,



Scott Cole