TheGreenspanCo.
Adjusters of Losses for the Insured

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San Jose, CA 95113-2362
(888) 288-3323
(408) 288-8811
Fax (408) 288-8844
Calif. Lic. No. 2702722

Interoffice Memo

To: Gordon Scott
From: Ken Crown
Date: November 19, 1996

Dear Gordon:

Enclosed is an original reference letter forwarded to me from Susan Choueke, thanking me for the services I provided for her earthquake claim. This was a loss with Fireman's Fund Insurance. They had originally estimated her loss to be approximately $25,000.00. Her claim settled for approximately $275,000.00. I'm providing a copy of this reference letter for the San Francisco Office.

Her address if you need it is, 507 North Bedford Drive, Beverly Hills, CA 90210. You can use her in residential and Beverly Hills references.

Respectfully,

Kenneth Crown

Kenneth Crown

KC:tf
enclosure
cc: Jimmy Feller
Ken Elkman
Randy Goodman

1/21/97

Dear Ken,

Enclosed is a check for $8460.00, the balance I owe you for your services).

I can't thank you enough for all your help - along with your staff - in obtaining the funds for me to fix my earthquake damage. Your professionalism and understanding made such a long process bearable. Also, on a personal level, you were very understanding and I enjoyed getting to know you.

Thank you Very Much

Susan Chorale

310-859-0165