

13835 N. Northsight Blvd, Suite 100 Scottsdale, AZ 85260

o: 480-422-6930 f: 480-422-6940

September 11, 2013

Mr. Joshua Scott The Greenspan Co. / Adjusters International 14614 N Kierland Blvd., Suite N-140 Scottsdale, AZ 85254

Re: Fire Claim at The Pointe Apartments

Dear Mr. Scott:

Please accept our sincere appreciation for the work you did in negotiating our insurance claim at TP Stone Mountain Apartments. Time after time we call The Greenspan Co. / Adjusters International to assist us with our insurance claims and you have delivered once again.

We especially appreciate the persistent yet professional manner in which you pursued this loss. Despite the insurance company's delay, you were able to get the loss resolved in a timely fashion and with fantastic results!

Your advice, direction, and experience helped ensure a great settlement and we were able to get the property back in business as soon as possible. You exceeded our expectations again and we thank you and every one at The Greenspan Co. / Adjusters International who worked on our loss.

Sincerely,

Brooke Anderson

TP Stone Mountain Investco, LLC