

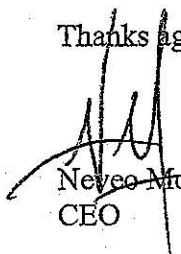


August 21, 2008

Dear Jessica Bivens:

Now that we are finally wrapping up our fire project, we can look back and see what a pleasure it has been to work with you. Having your home destroyed in a fire is a horrific and very scary event. It was very reassuring to know that someone was in our corner – willing and able to look past the mess, explain our rights and ensure that the best was being made out of a very bad situation. Thank you for being available to us for the past 1.5 years. Hopefully we never need you again, but if we do, we most certainly will call.

Thanks again,


Neveo Mosser
CEO

Mosser Companies

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San Francisco, CA 94103

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October 8, 2015

Clay Gibson
Director of Client Services
Greenspan Adjusters International
400 Oyster Point Blvd. #519
South San Francisco, CA 94080

Clay,

Being a real estate investor with multiple properties, I have had many interactions with my insurance company over the last 20 years. Since these interactions usually take a lot of my time and energy, I am grateful to have and enjoyed working with The Greenspan Co./Adjusters International. Your assistance has allowed me to continue to focus my attention in running my business.

Ken Crown's team of adjusters and forensic accountant has exceeded my expectations. Everyone was immensely helpful in the resolution of the claim. The insurance claims process always takes longer than expected. Alternatively, with the assistance from The Greenspan Co./Adjusters International, this experience was made less painful.

Sincerely,

A handwritten signature in blue ink, appearing to read "Neveo Mosser", is written over a horizontal line.

Neveo Mosser