

Prime Property Management

Ed McAllister, CCRM, Property Manager

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The Greenspan Co./Adjusters International
Two North Second Street, Suite 1215
San Jose CA 95113



RE: LETTER OF RECOMMENDATION - BRIAN MOLINEAUX, SPPA

To Whom It May Concern:

When my apartment building suffered major damage from a tenant caused fire, I thought my insurance company would be there "like a good neighbor." Unfortunately this was not the case. I was under the impression that the insurance company would quickly estimate the cost of the damages and cut a check to my contractor to do the work. After six (6) weeks, I still didn't have a repair cost or any money and was told by the insurance company, "You can go to work now." I had no direction and didn't have a good feeling about it.

Fortunately for me, The Greenspan Co./Adjusters International contacted me. I had never heard of a "public adjustor." They thoroughly explained the claim procedure and the potential pitfalls to me. I didn't realize going into this process that the insurance company simply cuts a check to the insured, you sign a release, and they walk away. If you don't get enough money to cover the loss, you are out of luck. The insurance company's adjustor's job is to minimize loss to the insurance company. I signed on with Greenspan and have had no regrets.

Immediately Greenspan's Brian Molineaux contacted me. We met at the property and assessed the damage. Then Brian took over the claim. He met with the insurance representative numerous times. He coordinated with Greenspan personnel to visit the site and prepare the comprehensive claim proposal. Then he negotiated with the insurance company to get me a fair and generous settlement.

I am extremely happy with the service Brian Molineaux has provided me. He has been very thorough and has left no burnt beam unturned. Through his efforts, I am receiving enough money from the insurance company to properly rebuild my apartment building. I have been provided direction and advice from Brian to complete the job. His work allowed me to do what I do best, property management. For these reasons, I highly recommend Brian Molineaux and The Greenspan Co./Adjusters International when dealing with an insurance company at a time of loss.

Sincerely,

A handwritten signature in black ink, appearing to read "Ed McAllister".

Ed McAllister, CCRM
Owner/Property Manager