



PROFESSIONAL REAL ESTATE MANAGEMENT SERVICES

February 9, 2012

The Greenspan Co. / Adjusters International
6380 E Thomas Rd #324
Scottsdale AZ 85251

Attn: Joshua Scott
Re: Garden Apartments – Phoenix AZ

Dear Josh :

I want to write to thank you and Dow Brooks for all of your assistance in adjusting the property claim at the Garden Apartments.

When the loss occurred, and our property owner was in foreclosure, we thought for sure we were not going to be able to recover funds from the insurance company. Your experience in knowing the process of working with the Mortgage Company, insurance company, and HUD went a long way in helping us ultimately assist our client.

As a property manager it has always been difficult dealing with these issues. Now that we have you to assist us with our claims we know there is no challenge we cannot face without confidence. You have become a feather in our cap that is invaluable as a property manager.

Thank you again.

Yours Truly,

A handwritten signature in black ink that reads 'Drew Gibson'. The signature is written in a cursive, flowing style.

Drew Gibson
Owner T&M Professional Real Estate Management
(602)-297-3326