

February 16, 1993

Mr. Randolph H. Goodman  
C/O The Greenspan Company  
400 Oyster Point, Suite 519  
South San Francisco, Ca 94080

Dear Randy,

Now that the job is completed, I want to thank you for the excellence of your work and the sensitivity in dealing with my anxieties. I would greatly appreciate you calling me the next time you well be in Los Angeles so that we can plan to have lunch, it will give me the opportunity of complimenting you personally.

Sincerely yours,

A handwritten signature in cursive script, reading "Albert J. Kallis", followed by a long horizontal flourish line extending to the right.

Albert J. Kallis  
ajk:st  
encl.

July 7, 1994

Mr. Randolph H. Goodman  
The Greenspan Company  
400 Oyster Point  
Suite 519  
San Francisco, CA 94080

RE: 1730 El Camino Real West  
Mountain View, CA

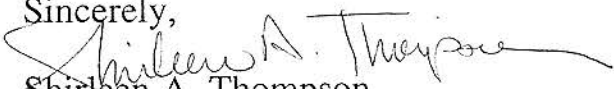
Dear Randy,

I am in receipt of the check for \$25,000. Enclosed please find my check in the amount of \$1,250 to cover your invoice.

Once again I take this opportunity to thank you and your staff at Greenspan for your devoted service on my behalf. Indeed it has been a pleasure working with you and which I do not wish upon myself the bad luck of fires and other disasters, rest assure that you will be the first that I will call.

My best to Mr. Greenspan and a reminder to you that whenever you find yourself in my neighborhood in need of a free lunch, call me.

Sincerely,

  
Shirleen A. Thompson

Secretary for Albert J. Kallis

By the orders of Albert J. Kallis

ajk:st

encl.

February 16, 1993

Mr. Bill Greenspan  
C/O The Greenspan Company  
400 Oyster Point Suite 519  
South San Francisco, Ca 94080

Dear Bill,

Please find enclosed a check for invoice #11894 in the amount of \$32,520.05.

I want to take this opportunity to thank you for an incredibly comfortable and quality job. Both you and Randy were always in charge and gave me the confidence to rest easily. Trudy and I will always welcome a phone call or visit and an opportunity to thank you personally.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "Albert J. Kallis", with a long horizontal line extending to the right.

Albert J. Kallis

ajk:st

encl.