

Dezario

SHOE MFG.

A Division of MECO NAG Corp.

7306 LAUREL CANYON BLVD.

NORTH HOLLYWOOD, CA 91605

TEL: (818) 764-2020 FAX: (818) 764-7403

TEL: 1-800-917-9666

Mr. Arnie Abramson
The Greenspan Co.
16542 Ventura Boulevard, Suite 200
Encino, California 91436-2092

Re: Fire Loss on 11/28/01
Dezario Shoe Co., 7306 Laurel Canyon Blvd
Your File #LAX-10351-1101

Dear Mr. Abramson

Thank you so much for your assistance in settling the above referenced fire loss with our insurance carrier. Without your assistance I am sure the claim would not have proceeded as fast and as accurately as it did. Your professionalism and courteousness in handling this matter was exceptional. In particular I appreciate the fact that my phone calls were always returned promptly and you were always available and present when necessary.

Dealing with insurance companies can be difficult and time-consuming. However, your quick responses and attentive support made the whole process very efficient. I would highly recommend you in the future to others should the need arise.

Thank you again for all that you have done.

Very truly yours,



Vicki Astourian, President
Dezario Shoe Company