

**World Auto Parts Incorporated
Automotive Body Parts Center
7720 N. Shepherd Drive
Houston, TX 77088**

February 16, 2011

RE: Hurricane Ike Claim
Wind and Water Damage

Dear Mr. Eich:

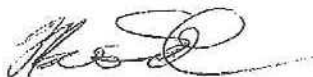
I wanted to thank you for the professional service that you and all your colleagues provided to handle our claim. The outcome was more satisfactory than we ever could have anticipated. We received all the monies we had coming to us under our policy, which we would never had received had we not utilized your services.

I have learned very many things during this process and owe it all to you. The entire claims process was much more difficult than I ever imagined. It would not have been possible to achieve the results we got had it not been for The Greenspan Company / Adjusters International and you.

From the moment that we had our first phone conversation and we met, I realized that I have found the right person and company to do represent my business. Throughout the claim, you kept me informed of everything and offered us options we did not know we had available. You were truly a friend and professional throughout this entire claim.

We have recommended you to many of our friends and business associates and will always use your service for future needs and claims. Once again, thanks for everything and we wish you all the best in your personal and professional life.

Regards,



Mansour Salehian
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Automotive body parts center
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