

# ASOCIACION DE CONDUENOS CONDOMINIO PARK PLAZA

Ave. Isla Verde #100, Suite 103  
Isla Verde, P.R. 00979  
Tel. 728-2704

August 25, 1999

Mr. Richard Tanitsky, SPPA  
Executive General Adjuster  
Adjusters International  
Citibank Tower, 19<sup>th</sup> Floor  
252 Ponce de León Avenue  
Hato Rey, PR 00918

Dar Mr. Tanitsky:

It is always a pleasure to write a letter of appreciation for a job well done. Your professional and very effective endeavors resulted in our condominium obtaining a settlement far beyond our expectations. Your appropriate assessment of the initial amount offered by our insurance company as being inadequate, and your stated goals of an equitable settlement were on target.

We especially would like to laud your patience in answering the myriad of questions posed by the Board of Directors and individual property owners. The inspections of the damages in the individual apartment units were performed unobtrusively and efficiently. You can rest assured that if the need ever arises again your organization will be contacted. It is hoped that this letter also serves as an endorsement for any other entity that requires your services. We could not have done as well without your intercession on our behalf. Once again, thank you.

Sincerely,



Sergio R. San Pedro, Vicepresident  
Board of Directors