

AVIS RENT A CAR

Licensee

Quality Car Rental Co. N.V.

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January 28, 2000

Mr. Scott S. Davidson
Adjusters International
602 Park Point Drive
Suite 206
Golden, CO 80401

VIA FACSIMILE TO: (303) 526-1930

Dear Mr. Davidson,

I would like to personally thank you and your company for the assistance you provided in resolving our claim for the damages we sustained as a result of hurricane Lenny.

Your hard work and determination was the sole reason we were able to collect as much as we did from our insurer.

Once again I thank you and look forward to seeing you again in the future under different circumstances.

Sincerely,



Michael J. Deher
Managing Director