From: Gayle Garrett [mailto:gayle garrett@yahoo.com]

Sent: Tuesday, December 06, 2011 6:16 PM

To: Jessica Bivens

Subject: RE: Check 1600234267

Hi Jessica,

I received the envelope with the details today. Thank you very much. I didn't know you were on vacation. Two weeks!!! Hope you had lots of fun. If you would have told me you were backed up because you hadn't be at work I wouldn't have bugged you so much.

I have truly enjoyed working with you. You made a very difficult situation bearable. You went above and beyond what was required. Not knowing someone or a company that did the jobs you do existed was by far the best surprise. When we first talked with Ken I wasn't sure I needed a person to help or do most of the work. Had I known, I would never have hesitated. I will recommend you and Greenspan to anyone you needs your service.

Thanks again, Gayle Garrett

Dorothy Helms was the client. The above email is from her daughter, Gayle.