

JILL GINGHOFER

1864 16th Avenue, Santa Cruz, CA 95062
831-476-5667

June 20, 1999

Ken Crown
Greenspan Adjusters
60 South Market, Suite 760
San Jose, CA 95120

Dear Ken,

I would like to take this opportunity to thank you, Ron Semenza and Julie Feynes for the wonderful job you performed in negotiating my claim with Allied Insurance.

I would never have been able to document the inventory in the detail that your office did. Additionally, you were able to maximize the settlement on my house loss.

I was in such a state of shock after the fire that it took me weeks to determine the right course of action to take, i.e., signing on with Greenspan. Once I was in your capable hands I could breathe again.

It was a pleasure to deal with you. In future you may refer prospective clients to me and I would be happy to give them a reference.

Sincerely,


Jill Ginghofer