



September 24, 1992

Mr. Paul Abrams
Adjusters International
711 Old Ballas Road, Suite 215
St. Louis, MO 63141

Dear Paul:

Thank you for your assistance concerning our last several insurance claims, especially our recent claim in Baton Rouge. I have always been aware of the value of using a public adjuster in regard to fire damage, but you made me aware of the need for assistance pertaining to floods, storms, hail, and other natural disasters.

We were pleased with the final settlement in the Baton Rouge claim. with your knowledge and experience, you were able to negotiate a better settlement than we could have done on our own.

Based upon our experience with you and Adjusters International, we would be happy to recommend your services to anyone.

Yours very truly,

Ben April
Acquisition & Development

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