



8222 Melrose Avenue, Suite 200, Los Angeles, California 90046

(213) 653-1000

April 28, 1999

William Rake, President
Greenspan Company
3600 Wilshire Blvd., #300
Los Angeles, CA 90010-4430

Dear Mr. Rake:

We want to thank you for the excellent service you have given us, again, with regards to the fire at 15819 Stagg Street, Van Nuys.

I know that Ed Kerr took such excellent care of us, after our first fire, and I was hoping it would happen again, which it has.


This proves that you have an excellent company. You sent us Arnie Abramson and he is very efficient and explained everything in detail. He handled it professionally, smoothly and fast.

God forbid we should have another fire, but if we do, we would want Arnie Abramson to handle it.

If we hear of anybody in need of your type of service, we would highly recommend the Greenspan Company and Arnie Abramson.

Thank you again for everything.

Sincerely,
KORNLAND BUILDING


Margherita Van Gieson

MVG:rw