



Charles L. Keagle  
Chairman of the Board

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**THE C&C ORGANIZATION**  
(A California Corporation)

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May 31, 1991

The Greenspan Company  
3600 Wilshire Blvd. - Suite 300  
Los Angeles, CA 90010

RE: Fire Loss 1/20/89  
Cask 'n Cleaver

Gentlemen:

On behalf of the Cask 'n Cleaver, I would like to take this opportunity to thank the Greenspan Company for your help and assistance in the adjustment of our fire loss.

Your staff relieved our own personnel of having to spend many hours learning our ways through the complicated adjustment process. Your efforts and the benefits realized were well worth while.

Again, our thanks to all of your staff.

Sincerely,

THE C & C ORGANIZATION

A handwritten signature in cursive script that reads "Charles L. Keagle".

Charles L. Keagle  
Chairman of the Board

CLK:cab

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**CASK 'N CLEAVER    LORD CHARLEY'S    EL GATO GORDO**

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P. O. Box 1089 • 8653 Madrone Avenue  
Rancho Cucamonga, California 91730 • (714) 981-5771



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**THE C&C ORGANIZATION**  
(A California Corporation)

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April 9, 1992

Mr. Bill Rake  
The Greenspan Company  
3600 Wilshire Boulevard  
Suite 300  
Los Angeles, CA 90010-0025

Dear Bill:

Enclosed is check number 19086 in the amount of \$2,366.45 representing 5% of the final settlement our contents replacement claim with Liberty Mutual. At long last, this concludes our struggles with insurance companies and also unfortunately, our relationship with Greenspan. Bill, it has been a pleasure working with your organization. I don't know that we could have maintained our sanity without you folks! Thanks again.

Best regards,  
The C & C Organization

A handwritten signature in cursive script, appearing to read 'Michael G. Shane'.

Michael G. Shane  
Controller

- enclosure

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