Richard Tamitaky The GREENSPAN Company 19100 Von Karman Suite 620 Irvine, Ca., 92715

Richard

After the 1995 Firestors destroyed our home in Laguna Beach we were faced with a multitude of decisions. At first, negotiating with our insurance company seemed like a task we could handle curselves. But after a short time we realized we needed someone who would represent us in dealing with the insurance company.

One of the wisest decisions we made was selecting THE GREENSPAN COMPANY as our representative. Working with Richard Tanitsky, Nary Dolan and the Greenspan Staff has been a real pleasure. Our lives had been turned upside down in a matter of hours and it was great to know Greenspan was there to help relieve a major portion of fire-related stress.

Thanks Richard and Greenspan for working with us two-plus years. Thanks for being there for us, supporting us, and guiding us through all the minor and major decisions that had to be made. And thank you for the positive end-result we achieved. We are back home again.

Sincerely yours

Frank F. Threadgold Jeanne C. Threadgold

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