Greenspan Co.

July 7, 1995

To all of your staff.

When one wants to express their thoughts, and it's an emotional feeling, words are rather hard to come by. However, we can say, "Where would we have been without your help?"

Your help to keep us in the Even Keel, and get us going in the right direction, saved our sanity.

"Thank you" sounds so simple - but, with all our heart - we mean just that!

Very Sincerely,

Eileen & Gregg Barnett.
July 3, 1995

to the staff of the Granger Company and to whom it may concern —

After losing our family home of 26 years in the Laguna Beach fires of Oct. 1993, we were not only dealing with complete shock and devastation, but also facing months of dealing with the insurance company — the Insurance Company — the day after the fires a friend told me about the Granger Company — and not knowing what to do first, I decided to go with their Co. for help and guidance. It turned out to be the best decision I could have made! They were extremely helpful and kind — dealing with everything from the listing of contents to the total scope of the dwelling, to the finishes of the rooms. Guiding us through this extremely frustrating time and assessing all of it — completely and totally.

I seriously don't know how anyone, no matter how talented they are, can do all of this on their own.

Now after the final settlement, the new house plans, and the Laguna Beach plans — we are looking forward to moving back into our new home this August. Better than ever.

And the first one back might I add!

And it's all because of that day I called the Granger Co.

Thank you for putting our lives back together.

[Signature]

Eileen Barnette