

Joseph Zarabi
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Beverly Hills, CA 90210
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MAR 22 2001

February 7, 2001

Mr. Arnie Abramson, SPPA
Executive General Adjuster
The Greenspan Co./Adjusters International
16542 Ventura Bl., #200
Encino, CA 91436

Re: Commercial Fire Loss 10-16-99

Dear Arnie:

On October 16, 1999, a devastating fire destroyed half of our office building in Reseda, California. After I got over the shock of the fire, I remembered you had handled a bad water damage claim for me in Hollywood some years ago and did a great job for me then.


Naturally, I assumed that you could do even a better job for me on this fire as this was a much larger loss. I was right.

You immediately brought in the contractors to assess the damage. You had your people do some quick emergency work so the rest of the building that was only partially damaged could continue running. This made the tenants very happy, as it did me. I did not lose those tenants because of your quick and total control of the situation.

Later, you achieved a settlement figure that allowed me to rebuild the building and comply with all the code changes. You settled my Loss of Rents at a figure that allowed me to not lose any rent and allowed me an extra month to rent the property once the building was completed.

I hope I never have another fire, but if I do or a friend does, you can be sure I will call you, Arnie at The Greenspan Company to handle the claim. Again, my warmest commendation to you for a job WELL DONE!

Sincerely,



Joseph Zarabi
Managing General Partner