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DISCOUNT APPLIANCES

Aril 8, 2001

Arnie Abramson
The Greenspan Company
16542 Ventura Bl. #200
Encino, Ca 92436

Dear Arnie:

In December 2000 fire destroyed the second story of our building in Reseda and caused water damage to the whole building. The Fire caused our tenants to leave and building was declared inaccessible by the City. It was a difficult time for us.

Your efforts in collecting the fire damage from the insurance company proved most helpful and rewarding. You dealt with the insurance company in a most professional manner.

We want to thank you for a job well done and we recommend to any one who needs an insurance adjuster.

Sincerely,

A handwritten signature in black ink, appearing to read "Ismael Safaradi", is enclosed within a hand-drawn oval.

Ismael Safaradi