

**1020 ENTERPRISES
1020 BEL AIR ROAD
LOS ANGELES, CA 90077**

15 March 1997

**Mr. Arnie Abramson, SPPA
Executive General Adjuster
THE GREENSPAN CO.
3600 Wilshire Boulevard
Suite 300
Los Angeles, CA 90010**

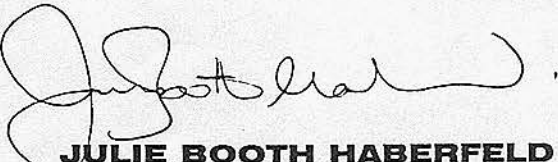
Dear Arnie

I wanted to write and express my sincere appreciation for all your efforts and success with regards to the insurance settlement you reached on our behalf.

Your professionalism and expediency with respect to this claim, with the added complication of us only named additionally insured, highlights even more your company's ability to perform.

I feel we were extremely fortunate to have been referred to you, and if I hear of anyone having "problems" with their insurance or contractor's insurance companies, be assured I would without question, highly recommend they contact you.

Yours Sincerely



**JULIE BOOTH HABERFELD
Business Manager**