Spagnolo's Inc. 1127 Grand Ave. Glenwood Springs, CO 81601 970-945-8440

RE: Matrix Business Consulting

My wife and I have owned a restaurant for the past 9 years.

The building where our restaurant is located had a fire on the top floor. Our business located below suffered smoke and water damage closing down all operations. We were told it would be 3 to 4 months to clean up and re-open. Our insurance company started paying our loss of income as we began tallying our damaged goods losses. As time went by, it appeared our landlord was having major problems settling with his insurance company. After 5 months of seeing no work being done on the building, we started investigating for a new location. In exploring our options we saw that our policy was a complicated web of terms and

conditions. Our frustrations filled us with daily anxiety to say the least.

A mutual friend had Scott DeLuise call us and suddenly with the help of Scott, everything fell into place. Matrix Business Consulting immediately went into action and took control of the situation. A world of options now appeared which our insurance company was not anxious to inform us about. The feeling of relief was great as we now had a team of professionals fighting for our rights. Matrix was always there to take our calls and they are experts at translating the language of a policy. We could see the many hours of hard work they devoted to our needs. Without a doubt they found cash for us that we would never have known about. When our insurance company balked, they fought back and resolved the issue. After seeing them in action, the landlord expressed that he wished he had hired them immediately. I cannot imagine going thru this without the new friends of ours at MATRIX. We are very grateful for all of the work they have done for us. We hope that anyone reading this takes our advice and hires Matrix immediately. You will not be disappointed.

Sincerely,

Korey and Becky Spagnolo

Spagnolo's Restaurant Glenwood Springs, CO