



March 8, 2007

Matrix Business Consulting, Inc.  
2000 Little Raven St. #6B  
Denver, CO 80202

RE: Gold Run Condominium Fire

On behalf of Fowler Property Management, I would like to thank you both for the outstanding service you have performed on behalf of our company, the HOA, and the individual homeowners adversely affected by the fire at Gold Run Condominiums.

In our opinion, there is no question that your efforts resulted in some very important issues being resolved, which may not have been as easily attained without your services. In particular, below are a few items that were most impressive to us in processing the claim:

- There was a huge time commitment required in dealing with this claim. It was evident that given our already busy work load if it wasn't for your assistance we could not have continued to provide the service to our clients in which we pride ourselves.
- There were many twists, turns and potholes in the policy and claims process that, without your expert knowledge, would have been extremely difficult for us to manage. Had we only considered the insurance company's advice on this claim, we would have been caught short by many thousands of dollars.
- Your concept of using a claims "team" to counter the insurance company "team" worked flawlessly. With Matrix as quarterback, our team more rapidly moved the ball down the field and scored a very successful adjustment in an environment where the insurance company was attempting to maintain command and control.

Please feel free to use Fowler Property Management as a reference and I will highly recommend your company to other businesses that find themselves in need of your services.

Sincerely,



Dan Fowler

TELE: 303-443-6064

FAX: 303-545-1784

WWW.FOWLERRENTALS.COM

2400 28TH STREET BOULDER. CO 80301