

December 12, 2016

Scott DeLuise, CCIM, SPPA
Adjusters International/Matrix
340 E. 1st Ave. Suite 300
Broomfield, CO 80020

RE: Vista Park Apartment water damage

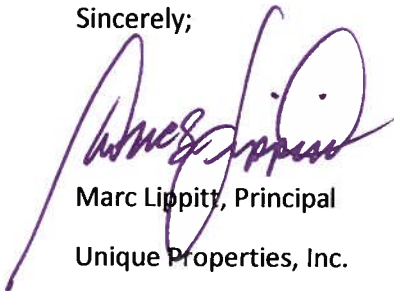
Dear Scott,

What a long, strange trip it's been! Our insurance claim for water damage was denied at first, and after retaining Adjusters International/Matrix, you were able to not only reopen this claim and settle it for policy limits, but successfully opened a second claim after a second storm which occurred two days after the first, and collected policy limits on that one as well.

After more than two years of the insurance company's tactics of changing adjusters, losing our claim files, refusing to communicate, and avoiding re-inspections, your team prevailed without requiring any attorneys or other outside expenses. This was an extraordinary effort by your team acting as our advocate.

Thank you so much for your unwavering pursuit of our money on this claim, we could not have done this without you!

Sincerely;



Marc Lippitt, Principal
Unique Properties, Inc.