



820 Ave G, Suite 1, Fort Madison,  
IA 52627 319.372.0599  
dollhousedreams.com

Scott deLuise, CEO  
Adjusters International Matrix Business Consulting  
340 E. 1<sup>st</sup> Ave. Suite 300  
Broomfield, CO 80020

Dear Scott:

I want to thank you and your team for a job well done preparing our roof collapse claim!

Even with an insurance policy that severely limited our coverage, you were able to work around many of the problems and obtained a far better settlement than the insurance company originally proposed.

The insurance company's delays in responding to this claim, acknowledging coverage and deferring the work to one of their preferred contractors caused our loss to become much more severe than it could have been, but when we hired AIMBC, you got it all straightened out and helped us get a qualified contractor who was working for us instead of the insurance company.

Your excellent presentation of the lost rents claim helped us reduce our losses significantly, and made up for some of the loss that, frankly, not even our insurance agent knew was excluded from coverage.

Please tell your team thank you from the Derr family, and please come visit us when you are back in Burlington.

Sincerely,

Brenda Derr

