

April 13, 2017

Pam Remchuk, Controller New Energy Works 1180 Commercial Drive Farmington, NY 14425

Re: Hiring Adjusters International as our Public Adjuster to handle our large building collapse on 2/21/2015.

## Dear Steve:

I really want to thank everyone at Adjusters International for their support throughout our insurance claim. When our roof collapsed, we started to panic; but your team was unfaltering. They were there to explain the insurance policy, help the process along, and get what we were entitled to. Your team never hesitated to make themselves available for a quick, or a really long call—always pausing to go through the requirements with us again. Without the expertise from your team, we would not have received the best settlement possible.

Hiring your team at Adjusters International/Basloe, Levin & Cuccuro was, by far, one of the best decisions we made, and <u>I would recommend Adjusters</u> <u>International to anyone who needs an adjustment/disaster partner</u>.

Sincerely,

Pam Remchuk, Controller New Energy Works 585-924-3860 Office