



April 6, 2001

Mr. Harvey Goodman, President  
Mr. Anthony J. D'Amico  
Goodman-Gable-Gould/Adjusters International  
133 Rollins Avenue  
Rockville, MD 20852

Gentlemen:

I wish to take this opportunity to thank you and your entire staff for the efficient and professional manner you assisted us in processing our fire loss claim.

Undoubtedly, it was your guidance and assistance that enabled Injectron Corporation to recover the maximum amounts under our policies.

Your thorough review and interpretation of our policies, costs and potential continuing costs allowed us to recover damages that we would not have otherwise been able to identify.

I again thank you and commend you for a job well done.

Very truly yours,

A handwritten signature in black ink, appearing to read "Frederick L. Shandell". The signature is fluid and cursive, with a large initial "F".

Frederick L. Shandell  
Chief Financial Officer