



W.A. Management Company
7127 Harford Road
Baltimore, Maryland 21234

August 27, 1990

Mr. Harvey M. Goodman, SPPA
The Goodman-Gable-Gould Company
Certified Public Adjusters
133 Rollins Avenue-Suite One
Rockville, Maryland 20852-4004

Dear Harvey:

Please accept my utmost thanks for the professional manner in which you handled my recent fire and wind damage claims.

In both cases, before I called you, my insurance company was not very responsive to my requests and, in my view, was trying to take advantage of my lack of knowledge in the claims area.

After you were hired, I no longer had to worry about the claims. Your company handled everything very professionally and the outcome was extremely gratifying-much more than I could have obtained on my own.

Thanks again,


WAYNE ALDEN