



**Illinois Bell**  
AN AMERITECH COMPANY

225 West Randolph Street  
Chicago, Illinois 60606  
312-727-3142

August 15, 1990

Mr. Martin B. Smith  
Adjusters International  
603 Park Lane Building  
Santiago Iglesias Street  
Condado, San Juan, Puerto Rico 00907

Dear Martin:

Before the Hinsdale central office fire fades to a distant memory, I wanted to take an opportunity to thank you for your invaluable assistance in resolving Illinois Bell's property loss and extra expense claims resulting from the fire. Your knowledge and experience in this area are remarkable, and your diligence in pursuing the many complex issues was instrumental in helping us achieve an early, fair settlement.

You were most kind and patient with me personally and I appreciated the unwavering support you showed me.

Yours truly,

Vice President & General Counsel