

October 14, 2014

The Greenspan Company / Adjusters International
400 Oyster Point Blvd, # 519
S. San Francisco, CA 94080

Mr. Migdal & Mr. Scott:

On January 30, 2013, my family and I watched our home and personal property be destroyed by fire.

I initially thought Farmers Insurance would take care of us because of their advertising and their initial claims service; however, I quickly realized I was not going to get what I was paying for in my policy. I felt like Farmers Insurance was imposing their will on me. From that moment, I decided I needed help.

When I met Gregg Clifford of The Greenspan Company/Adjusters International, he told me your company works as a team and would be my advocate. I felt relieved after meeting Gregg because he promised me your team would level the playing field and would get me a fair settlement.

After Gregg introduced me to your lead adjuster, Eric Metz, and your personal property inventory manager, Jenny Schultz, Eric started making things happen.

Farmers Insurance initially paid me \$173,555 to rebuild my home, which would have rebuilt 50% of my home; however, Eric was steadfast and methodical in his approach and eventually got Farmers Insurance to pay me \$280,908, which was enough to rebuild my home to my liking, not to Farmers liking.

Farmers Insurance then tried to clean our clothing and most of our personal property; however, by the time Eric and Jenny got done with this portion of my claim, all of our belongings were totaled-out and I got my policy limits paid, which ended up being \$193,000.

The Greenspan Co./Adjusters International delivered on its promise. Please, if you ever find yourself in this situation, you don't need to be alone, hire The Greenspan Co./Adjusters International. I'm glad I did.

Sincerely,

Cornelia "Nelli" Damian

