April 5, 1997

To whom it may concern,

I can recommend Greenspan and Co. highly. They did an excellent and professional job for us collecting our insurance after the fire in October 1995.

They were persistent and I am sure our results were much better than we could have done ourselves.

David Greenspan always answered our telephone calls promptly and followed through with results.

After any disaster such as our fire, everyone is in shock. To have someone of such high caliber representing you is of tremendous value.

Sincerely yours,

Sally Buhler (Mrs. Peter Buhler)