



Adjusters International Pacific Northwest
One World Trade Center
121 SW Salmon Street, 11th Floor
Portland, OR 97204

Randy,

I want to personally thank you for the exceptional experience that our Company had in settling our insurance claim with your assistance.

The day after we suffered a large fire loss, I met with Kyle Hensiek and David Droubay from Adjusters International, and we spent several hours discussing the details of our loss. Having suffered a large fire loss many years ago, I was aware of how difficult it can be to get a reasonable settlement from your insurance company in a timely fashion. Through my past experience I learned that getting what your insurance policy says you are entitled to is definitely not a guarantee and in my past experience, required months of battle in order to collect.

After much discussion and careful consideration we elected to hire Adjusters International and I am very glad we did. We worked with you to reach a great settlement with our insurance company. There was nothing easy about getting to a final settlement, but you and your team at our disposal was very valuable in many ways and allowed me the luxury of not having to spend every waking hour dealing with all of the details of the settlement.

Looking back, after collecting an insurance settlement that exceeded our expectations, it is easy to say that we made the right choice. In addition to collecting a great settlement, we had the luxury of the Adjusters International team's expertise to guide us through every step of the process and to intercede for us when necessary.

Based on both the final outcome and the experience in getting there, I can honestly say that I would recommend Adjusters International to anyone facing the daunting challenge of settling a large insurance claim. Thanks again for letting me keep my peace of mind through the settlement process.

Best Regards,

Troy Cummins
Mallard Creek Golf Course