CAPSTONE ASSET MANAGEMENT CORPORATION
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June 10, 2013

To:
Adjusters International
Attention: Joshua Scott
One World Trade Center
121 SW Salmon Street, 11th Floor
Portland, OR 97204

Dear Josh;

*Now that we are coming to the end or our claim I wanted to write you to say how pleased we are with the services we received from Adjusters International, but in particular, how much of an asset **you** were to our process.*

At the onset of our loss it was obvious there was no one looking out for our best interests. With contractors, adjusters, investigators, and all the other calls coming in we did not know what was happening from minute to minute After we retained the services of Adjusters International all of that stopped. After meeting with you we understood how important it is to take control of our claim. From the very first meeting you were able to be our voice in the claims process. We saw you in action and were impressed.

Despite the aggressive nature of the insurance company you were able to overcome their positions with professionalism and confidence. We know we would not have had the same experience had we decided to go it alone. You did a great job and we are very pleased with the final settlement. Please accept our sincere thanks and extend a giant thank you to all of the team members at Adjusters International.

If you ever need a reference please feel free to put me at the top of the list.

Sincerely,

Leslie Lanes

Leslie Lanes
Capstone Asset Management