May 2, 2016

Adjusters International-Pacific Northwest
(Attr: Randall Gower)
Suite 140
6446 Fairway Avenue SE
Salem, Oregon 97306

Subject: Letter of Appreciation

Dear Randy,

Just wanted to let you know how much we appreciated and valued your assistance through the process of “restoring” the Omak Elks Lodge #1742 BPOE following their fire in November 2013.

As you know, the Lodge has been rebuilt and is now back in the business of delivering traditional and locally-tailored Elks charitable services to their community. This would not have happened had it not been for Dow Brooks and your involvement; and, the community would have lost their Lodge. Recall that the original estimate to “restore” a badly fire and smoke damaged building with HAZMAT was approximately $240K. To the contrary, with your expert assistance and advice, we ended up receiving approximately $940K and were able to completely rebuild a new, right-sized, energy-efficient facility to serve the community; and further, to enhance and reinforce the central business district of Omak WA.

You demonstrated your ability to quickly and easily “come up to speed” on the Elks organization and the Lodge’s “regional franchise” relationship to the Grand Lodge in Chicago—this understanding was key to our team success.

While I certainly do not wish problems for any Lodge in Oregon or Washington, I do know a “Guy” who could really help them … YOU!
I have been relieved of my assignment and duties as the Grand Lodge's Special Representative to the Lodge. But, they will always have a place in my heart and memory—as will our working together. If you are ever in the Omak area, I'm sure the Lodge members (John Holder, Linda Lewis, Alan Gann and others) would love to have you drop in and visit their new Lodge. The office phone number is: (509) 826-7112.

If you have any questions or need to contact me in the future, I can be reached as shown above.

Sincerely,

[Signature]

Donald E. (Don) Creighton
Special Representative (Ret.)—Omak Lodge #1742

cc:   Roger R. True, PGER (State Sponsor) (email)
    Wm. “Bim” Lindsey, SR/GLA WA East (email)
    Greg Heimgartner, DDGER WA East (email)
    Joe Thomas, Exalted Ruler (email)
    John Holder, Past Exalted Ruler (email)
    Linda Lewis, Lodge Secretary (email)