



MASSACHUSETTS TURNPIKE AUTHORITY
State Transportation Building, 10 Park Plaza, Suite 4160, Boston, Massachusetts 02116
(617) 248-2800

April 29, 2008

Roger Gordon
Roger Gordon Adjusters, LLC
Adjusters International
585 Boylston Street
Boston, MA 02116

Dear Roger,

I am writing to express our appreciation for the contribution of Adjusters International and Mosaic Accounting in providing essential claims services with regard to the I-90 Tunnel Connector Collapse Loss that occurred on July 10, 2006.

As you are well aware, this incident was extremely complex, and involved considerable documentation to compile a proof of loss. We greatly valued having knowledgeable claims professionals work with the Risk Management Department, as well as with our insurers, insurance brokers, and attorneys.

Due in part to your efforts, we were able to achieve a result that not only was in the best interest of the Massachusetts Turnpike Authority, but also helped preserve important relationships with our property insurers.

Sincerely,

Thomas P. Welgoss
Director of Risk Management