



August 25, 2011

Adjusters International
400 Oyster Point Blvd., Suite 519
South San Francisco, CA 94080

Thank you for all your efforts on our insurance claim. When our commercial and retail space suffered collapse of the structure from the winter storms we did not know where to begin our recovery process. Dealing with the insurance company was quite a cat-and-mouse game. I am glad we brought you on our recovery team. Without you we would not have been able to maximize our building, contents and business interruption loss.

The carrier was initially at half the value of the loss. With your hard work we obtained double the amount. You dealt with them very well and got us the best result possible. Your fees were well worth it.

Again, thank you for all your hard work. We will happily recommend you and your firm anytime. Please feel free to utilize us as a reference for future clients.

Best regards,

Steven R Noll
President