

“The Will of God  
will never lead you  
where the Grace of God  
cannot keep you.”

February 4, 2002

Mr. Ethan A. Gross  
Globe Midwest/Adjusters International  
25800 Northwestern Hwy, #885  
Southfield, MI 48075

Dear Ethan:

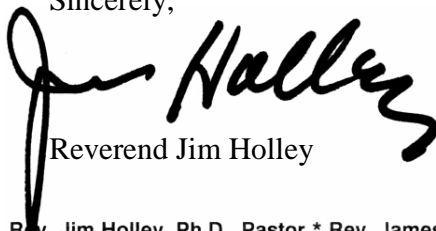
On behalf of Little Rock Baptist Church, I would like to express my gratitude for the fine work performed by you and your associates at Globe Midwest/Adjusters International. Following the ice back up that devastated the church we attempted to negotiate with the many different adjusters sent from our insurance company. After months of frustrating attempts to settle our claim, we were unable to resolve the matter.

However, the situation changed dramatically once we hired your firm. You and the team of experts at Globe Midwest/Adjusters International quickly identified the problem areas, produced the necessary documentation, filed the claim and negotiated the settlement for an amount I thought couldn't be achieved. We could not have done this without your professional assistance and the competent expertise of your company.

Needless to say, I am very pleased with the detailed services you have given and would be glad to recommend you and your company to anyone who has suffered any kind of insurance claim. If I have any claims in the future, I will certainly call on you again.

It was a pleasure working with you on this challenging endeavor. Again, thank you for your help and best of luck in the future.

Sincerely,



Reverend Jim Holley

Rev. Jim Holley, Ph.D., Pastor \* Rev. James Hilliard, Assistant to the Pastor \* Daisy Walker-Pillow, Administrative Assistant  
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