

# Daniel & Tomie Thompson

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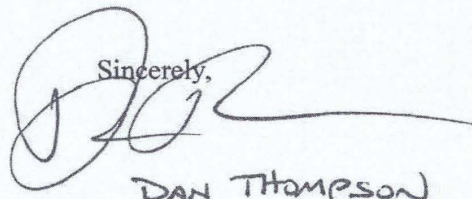
Adjusters International  
One World Trade Center  
121 Southwest Salmon Street, 11<sup>th</sup> Floor  
Portland, OR 97204

Our dream home in Happy Valley recently suffered substantial destruction after a large fire just two weeks before it was ready. We were devastated and did not know what to do. We had no idea that course of construction insurance could entail such a complicated process. Thankfully, we met with you and David Droubay and retained Adjusters International to help us successfully settle our claim. It was quite a fight but in the end Adjusters International did a great job of maximizing our recovery.

We were initially uncertain on hiring a public adjusting firm. However, given that our insurance adjuster low-balled the claim we knew that we would have a difficult task settling our claim. The expertise and legal background that you brought to the table immediately set the stage and framework of the claim. As a result of your efforts all the posturing regarding coinsurance, depreciation, valuation of the damages, and application of exclusions and limitations to our claim were set aside. Your knowledge of the legal and contractual requirements that an insurance company must follow, your constant reminder to the adjuster of these obligations and team work resulted in an extremely successful resolution. We are very happy that we hired Adjusters International. The fee percentage that you charged for your services were nominal in comparison to the results. Your settlement resulted in more than double the original offer from the insurance company.

We know we have an advocate on our side in Adjusters International. We sincerely appreciate your efforts and look forward to serving as references to anybody considering hiring a public adjuster or anyone who has suffered an insurance loss. Please feel free to share my contact information.

Sincerely,



DAN THOMPSON