



THOMAS SAFRAN & ASSOCIATES

June 12, 2014

Arnie Abramson SPP A, Partner
The Greenspan Co./Adjusters International
16542 Ventura Blvd. #200
Encino, CA 91436

Re: Large Construction Site Fire (10-17-11)-Carson, CA

Dear Arnie:

Thomas Safran and Associates would like to take a moment to personally thank you and The Greenspan Co./Adjusters International for taking charge of our very large and difficult claim. The fire virtually destroyed the entire project with the exception of the slab and elevated slab.

You and your staff were knowledgeable, quick, precise and knew what we needed to do to properly present our claim before the insurance company. This made the process less painful and led to a quicker resolution.

Because of your guidance and advice, we received an excellent settlement for the Building and Loss of Income. Your involvement allowed us to best present our position and argue for a favorable settlement.

It goes without saying that we hope to never need your services again, but we would be pleased to recommend you to a potential new client and would be happy to appear on your "satisfied client reference list."

Thanks again to all of you at The Greenspan Co./Adjusters International.

Sincerely,

Tyler Monroe
Project Manager