

Flexible Plumbertool, Inc.

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TELEX NO. 298969 FLEX UR



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TO WHOM IT MAY BE CONCERNED:

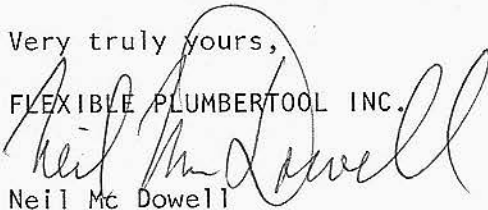
Our company suffered a substantial fire loss involving machinery, inventory and office equipment. Building damage as an issue between Landlord and Tenant, Loss of rents, and business interruption insurance were also were involved.

We found the Greenspan Company to be competent in all areas, cooperative and of great help at a time when fast action and time consuming negotiations with the insurance company were necessary.

We highly recommend The Greenspan Co. as a private insurance adjuster, providing the insured with much needed help in highly specialized and complex negotiations.

Very truly yours,

FLEXIBLE PLUMBERTOOL INC.


Neil Mc Dowell
President