



Wm L. Morris



OLDSMOBILE

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May 9, 1995

The Greenspan Co.
16501 Ventura Blvd., Ste. 410
Encino, Ca. 91436

Dear Sirs:

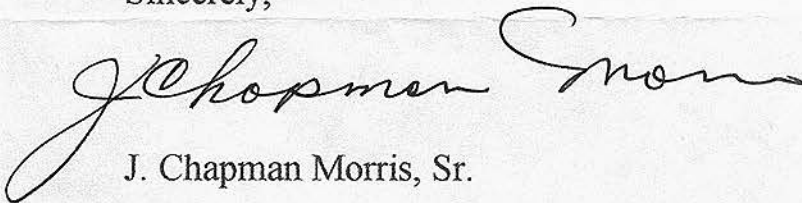
On January 17, 1994, we were devastated by an earthquake. Our loss was sizable. We lost approximately 32 thousand square feet of building space.

Due to questionable insurance problems we retained The Greenspan Co. to handle our claim. After one year and four months we finally settled to our satisfaction.

Ed Kerr and Susan Tussing did an outstanding job of helping us to obtain a complete and fair settlement with our insurance company. Without their help we do not feel we could have accomplished this in the same short time frame.

We would like to extend our gratitude and express our deep satisfaction for the efficient manner in which our case was handled.

Sincerely,



J. Chapman Morris, Sr.

JCM/jr

cc: Ed Kerr
Susan Tussing