



March 12, 2003

The Greenspan Co./Adjusters International
400 Oyster Point Boulevard, Suite 519
South San Francisco, CA 94080-1921

To Whom It May Concern:

We were extremely impressed with your company on a recent fire damage/business interruption claim. Up against a bankrupt insurer and a difficult (but clever) adjuster, you obtained far greater results than we thought possible – while keeping your fees so reasonable.

The reputation of your company, and Randy Goodman (in particular), led us to your firm. He did not disappoint.

Chris Glenister also proved to be a star. After receiving the insurer's final payment (we thought), Chris got us a significant additional amount – using rationale with their adjuster that I still don't understand.

Thank you!

A handwritten signature in blue ink, appearing to read "Peter", is located below the "Thank you!" text.

Peter Cooperstein, President
Amici's East Coast Pizzeria