

EUREKA

Ice & Cold Storage

May 4, 2009

The Greenspan Co./ Adjusters International
3090 Independence Drive, Suite 250
Livermore, CA 94551

We are writing this letter to thank you for the terrific job you and your team did in settling our collapse claim with the Golden Eagle Insurance Company recently. Initially, our insurance company denied coverage and it was only after our broker recommended you that we began to see some action. Clearly, we should have hired you sooner. We now understand that there may have been benefits afforded us had we allowed you to handle the claim from the start. Like most other people, we did not understand that the insurance company is really out for its own interests, not ours, even though in our hearts we would like to believe otherwise.

You and your team prepared our claim, argued our claim and settled our claim quickly and efficiently. We cannot thank you enough.

Very truly yours,



Dennis Hunter, Co-Owner
Eureka Ice & Cold Storage

