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• *Courtright Enterprises, Inc.*
• *P. O. Box 1266*
• *Moses Lake, Wa 98837*

December 15, 2010

Adjusters International
305 E. Pine Street
Seattle, WA 98122

Dear Drew,

I am sorry for the late reply; I think it has taken some time to sink in that the claim is finished.

We have enjoyed working with your company. Although I disagreed with you on many occasions, I can now see that you handled our claim very well.

I feel like I'm broke to lead now, I kept telling you how to settle the claim, and you just kept doing what you knew to be best until I eventually fell into step. Good job!

This has been quite a year for us, as I'm sure you are aware and see often in your line of work. Thank you for helping us work through it all, and having the patience and toughness to guide us to a good ending.

We appreciate all you and Chris did for our company. You both handled our claim in a very professional yet sensitive manner, educating us along the way. We are very grateful to both of you for your work on our behalf.

Thanks so much!

Sincerely,

John and Susie Courtright
Courtright Enterprises, Inc.

509-764-9600 Office
509-750-1649 John Cell
509-750-4425 Susie Cell

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